

Dear Hawaiian Flight Attendants:

Negotiations have slowed to a crawl as it seems that the company is waiting for the start of mediation to truly engage in bargaining. Your Negotiating Committee tried to settle a handful of non-confrontational issues but the company appears to be unwilling to engage in meaningful discussions at this time. We welcome the assistance of our federal mediator, Ms. Pat Sims. She will come on property to begin mediation in November. Pat Sims is an experienced National Mediation Board mediator. She mediated the recent Hawaiian pilot negotiations and facilitated our last Flight Attendant negotiations at Hawaiian. In addition she has also been a Flight Attendant for US Airways and an AFA officer.

A321neo Service

Once again your Negotiating Committee brought up the inflight service required on the A321neo. Almost universally, you have told us that the service is unworkable. Surprisingly, management's team stated they have hardly heard anything negative at all, and the large majority of FAs who contact them say the service is completely fine. If you have had a different experience, it would be wise to let management know...as they are completely unaware.

Nā Leo Survey

We encourage everyone to complete the company's Nā Leo survey. *The Nā Leo survey is anonymous and is essentially your "evaluation of management."* Traditionally, our group has had a poor showing in responding to this annual survey. This year, because we are in negotiations, we feel it is essential for all Flight Attendant voices to be heard. Please complete your survey today. The Nā Leo survey will only be available until September 30th.

Remembering September 11th

In remembrance of September 11th, the Association of Flight Attendants observed memorial services at the Pentagon, the World Trade Center, and Shanksville, PA. Pictured to the right, Hawaiian Flight Attendant Richard Schwabauer and UAL Flight Attendant Susannah Carr who were selected by the leaders of the AFA to be the 2018 AFA Honor Guard at the 9/11 Memorial in New York City.



Our next last session before mediation is scheduled for October 15-19, in Honolulu, Hawai'i. As a reminder, our email address is open and available for questions, comments, or suggestions. Our address is <u>AFAcontract2017@halafa.org</u>

Mahalo from the Negotiating Committee,

Sharon Soper, Diana Huihui, Ka'imi Lee, Martin Gusman, Jeff Fuke and Paula Mastrangelo, AFA Senior Staff Negotiator